Total Pages-4

B.Tech-4 OB

Set-2

## ORGANIZATIONAL BEHAVIOUR

Full Marks: 70

Time: 3 hours

Answer six questions including Q. No. 1 which is compulsory

The figures in the right-hand margin indicate marks

- 1. Answer the following questions:  $2 \times 10$ 
  - (a) Define organisational behaviour. Why do we study organisational behaviour?
  - (b) How organisational behaviour is useful for maintaining cordial industrial relations?
    - (c) What is positive reinforcers and negative reinforcers? Give your answer with suitable examples.
    - (d) Name determinants of personality.

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(e) What perce	are the factors that influence ption of an individual ?	.4.	(a)	Describe in your own words the motivational practices practized in organization.	
	are hygiene factors of Herzberg's theory tivation.		(b)	Explain what purpose do group serve in an	5
_(g) What situati	is free-rein style of leadership? Which ion do you think is suitable?	y- 5	, (a)	Does leadership make any difference to the effectiveness of an organization.	61
· (h) What	is meta communication?			Charles Charles	
	(i) Name different levels of conflict in organisational life.			Describe managerial grid.  Distinguish between Human Resource	5
(j) What	are the sources of culture in an sation?			Management and Human Resource Development.	
2, (a) What a	tre the challenges for OB manager in ization, privatization and globalization my ?	3	(δ	) What are the obstacles to change organisations culture.	5
(b) What i	s your opinion about the merits of	5		THE MILLS HAVE AN AMY TO SEE	5×2
3. (a) Define		3		Importance of training and development     Performance appraisal	
(b) Critical persona	ly examine the Freudian stages of dity development.	5	()	III) Group dynamics.	
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